

# **Growth Package SLA**

## Ledger Pro - Growth Package Service Level Agreement (SLA)

### Scope of Services:

Ledger Pro agrees to provide the client with monthly bookkeeping services, enhanced financial reporting, and advisory support tailored to the Growth Package tier selected: \$800, \$1,200, or \$1,800/month. Services may include: categorized transactions, reconciliations, monthly P&L and balance sheets, and periodic financial insights.

### Payment Terms:

Payment is due in advance through the selected payment link. Services commence on the agreed start date upon receipt of payment. Ledger Pro accepts payment via QuickBooks (ACH, credit/debit) or PayPal.

### Term & Termination:

This SLA is month-to-month and renews with each successful payment. Either party may cancel with 10 days written notice. Unused portions of a billing period are non-refundable.

### Limitation of Liability:

Ledger Pro shall not be liable for indirect, incidental, or consequential damages. Maximum liability shall not exceed the amount paid by the client in the previous month.

### Confidentiality:

Both parties agree to maintain strict confidentiality of all client information, financial data, and proprietary materials.

### Acceptance of Terms:

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By submitting payment, the client acknowledges they have reviewed and agree to the terms outlined in this agreement.