

## Ledger Pro - Premium Package Service Level Agreement (SLA)

### Scope of Services:

Ledger Pro agrees to provide the client with an all-inclusive Premium service package, incorporating advanced bookkeeping, financial reporting, strategic consulting, Virtual CFO support, and ongoing QuickBooks optimization. This applies to the selected monthly tier: \$2,000, \$3,000, or \$4,000/month.

### Payment Terms:

Payment is collected in advance each month through the selected payment method (QuickBooks or PayPal). Services commence on the agreed start date once payment is received.

### Term & Termination:

The SLA is a rolling month-to-month agreement and may be cancelled by either party with 15 days written notice. No refunds are issued for unused portions of the billing cycle.

### Limitation of Liability:

Ledger Pro's liability shall not exceed the monthly service fee. We are not liable for financial decisions made based on advisory services rendered.

### Confidentiality:

Both parties agree to maintain confidentiality of all shared information, financial data, credentials, and documentation.

### Acceptance of Terms:

Client agrees to the terms in this SLA upon submission of payment through the authorized checkout method.